

## Covid-19 update

### Appointments

On arrival at the practice, please phone our reception team (01347 823678—option 1) to let them know you have arrived. Please keep your phone switched on so that the vet can call you if necessary.

### Collecting food or medication

On arrival at the practice, please phone our reception team (01347 823678—option 1) to let them know you are outside and they will come to you with your order.

### Payment

Payment can be made over the phone, or in person outside the building.

### Face masks

Face masks should be worn at all times.