



PRACTICE UPDATE – COVID19 WITH EFFECT FROM 31st January 2022

Please find our practice policy outlined below:

Please continue to call us on 01347 823678 or ring the doorbell when you arrive for your appointment.

When it is your appointment time the vet or nurse will ask you whether you wish to remain outside for the consultation or accompany your pet into the building.

The wearing of masks outside for both clients and staff will be discretionary.

If you wish to come inside you will be invited to do so with the vet or nurse. You will need to ensure you wear a mask to enter the building and only one client per animal will be permitted.

On exiting the consult room clients will be able to wait at the reception desk to collect medication and settle their account.

For clients calling at the practice to pick up medication and food there will be no change to the policy. Food and medication will be handed to them outside by the reception team.

Thank you for your understanding and co-operation.

Howells Veterinary Services

Directors:

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